

LawManager Client Services Roles and Responsibilities

System Architect

The System Architect provides technical leadership to the project team to ensure that the design, implementation and end results meet the business requirements with respect to functionality, performance, scalability.

The Architect is responsible for engaging with our prospects and customers to propose and implement the technical design required to support a successful solution. The Architect will engage on strategic accounts and provide technical support assistance to the Sales team on an as-needed basis. Some Travel is required.

Take an active role on the CCB (Change Control Board) in contributing ongoing constructive feedback on the product use and needs for enhancements and new features to the Products.

Manager/Supervisor: Client Services, VP

Responsibilities:

- Drive the physical design of the system and coordinate with IT functional groups to specify the hardware, software and network connectivity for the production and test environments as well as business continuity setup.
- Ensure the design of the application meets the project requirements
- Provide technical leadership during both pre-sales and post-sales activities
- Work with Sales Team, and customers to define project requirements and assume responsibility for crafting all aspects of the technical solution
- Development of LawManager demonstrations that highlight client practice areas
- Assist PM in development of project SOW and Project Plans
- Assist PM in managing project scope
- Assists T.L. in conducting code reviews
- Function as a active member of the CCB (Change Control Board)
- Provide LawManager product expertise to the implementation teams and serve as a product specialist on the project by keeping abreast of new LawManager product releases.

Required skills:

- 7-10 years application development experience with several languages (VBScript, Java script, pearl scripting)
- Design of LawManager specifications (configuration, reports, interfaces and conversion)
- Design of database schema for MS SQL and Oracle
- Experience developing advanced triggers and Stored procedures
- Understanding of Network topology
- Mentoring
- Documentation skills, communications skills, verbal and written
- BS in Engineering, Computer Science or related equivalent